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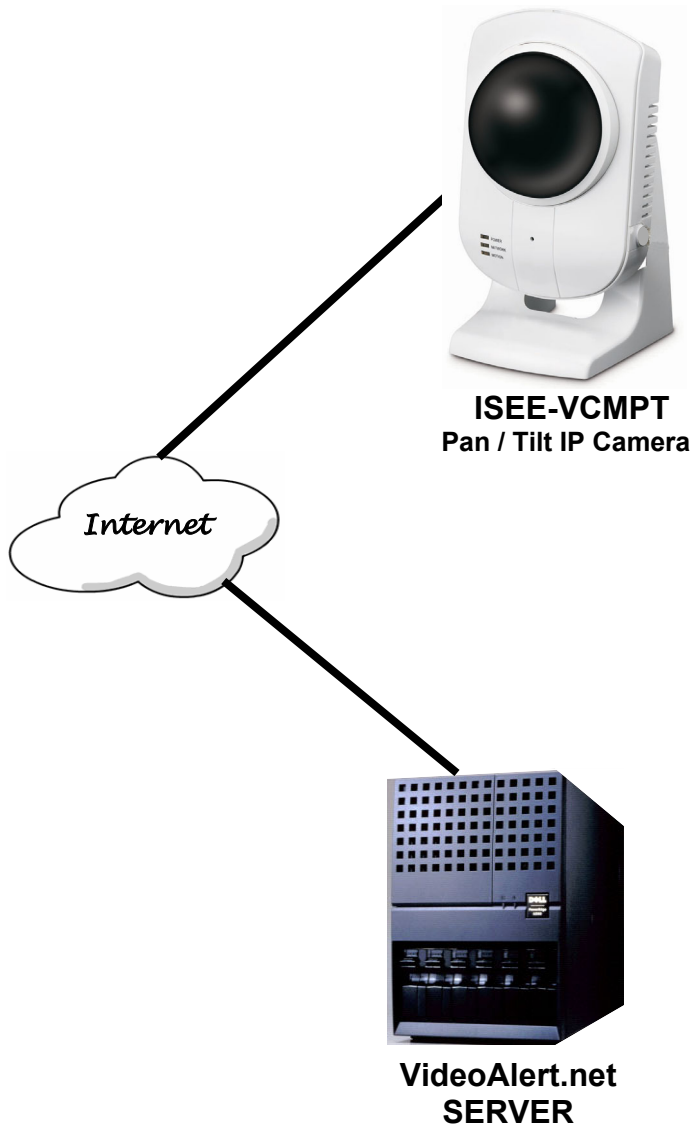
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NAPCO iSeeVideo ISEE-VCMP Installation Guide

WI1800.1 12/08

iSeeVideo™



Designed exclusively for use with NAPCO iSeeVideo VideoAlert.net Server



COMPATIBLE



ISEE-VCMPPT Specifications

- Image Sensor CMOS, 1/4" VGA Resolution
- Lens F2.0 Fixed Focus, Effective Range: 50cm to infinity
- Compression MPEG-4/M-JPEG Dual Stream
- Resolution Support 640x480, 320x240, 160x120
- Frame Rate Up to 30 frame per second in VGA (640x480)
- Pan Range 126°(Left 63°~Right 63°)+ 57° View Angle
- Tilt Range 64°(Up 28°~down 36°)+ 57 View Angle
- Digital Zoom 4xDigital Zoom
- LAN Ethernet 10/100BaseT
- LED Indicators Power, Active, Network
- Connector Ethernet RJ-45, DC Power, Reset
- Power Adapter 5V/2A from 100/240VAC Adaptor
- Certification CE/FCC
- Dimensions (HxWxD) 146 x 96 x 78 mm (5.7" x 3.8" x 3.1")
- Weight 318g (0.70lb.) without stand, 422g (0.93lb.) with stand

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ISEE-EOP-MOD200 SPECIFICATIONS	
Dimensions	5.5 x 4.0 x 2 (H x W x D), Inches
Input Voltage:	100-240V AC, 50-60 Hz

G-BOX SPECIFICATIONS	
Dimensions	5 5/8 x 3 3/8 x 1 1/8 (H x W x D), Inches
Input Voltage:	9VAC via 120VAC to 9VAC Transformer (supplied)
Current:	180mA Max (all 4 LAN ports in use)

ORDERING INFORMATION	
VCMPPT-EOPKT1/12	<u>One PT Camera Kit</u>
Includes:	
(1) ISEE-VCMPPT, mounting bracket, 15' CAT5 cable, Power Adapter with 15' cable.	
(2) ISEE-EOP MOD200, 6' CAT5 cable.	
(12) months VideoAlert.net service.	
VCMPPT-EOP1/12	<u>Additional PT Camera Kit</u>
Includes:	
(1) ISEE-SCHGW, mounting bracket, 15' CAT5 cable, Power Adapter with 15' cable.	
(1) ISEE-EOP MOD200, 6' CAT5 cable.	
(12) months VideoAlert.net service.	
ISEE-VCMPPT/12	<u>Single PT Camera</u>
Includes:	
(1) ISEE-VCMPPT, mounting bracket, 15' CAT5 cable, Power Adapter with 15' cable.	
(12) months VideoAlert.net service.	
G-BOX	<u>Internet Interface Module</u>
Includes:	
(1) G-BOX	
(1) Power Adapter.	
(1) 3' CAT5 Patch Cable	



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Overview of the iSeeVideo VideoAlert.net System

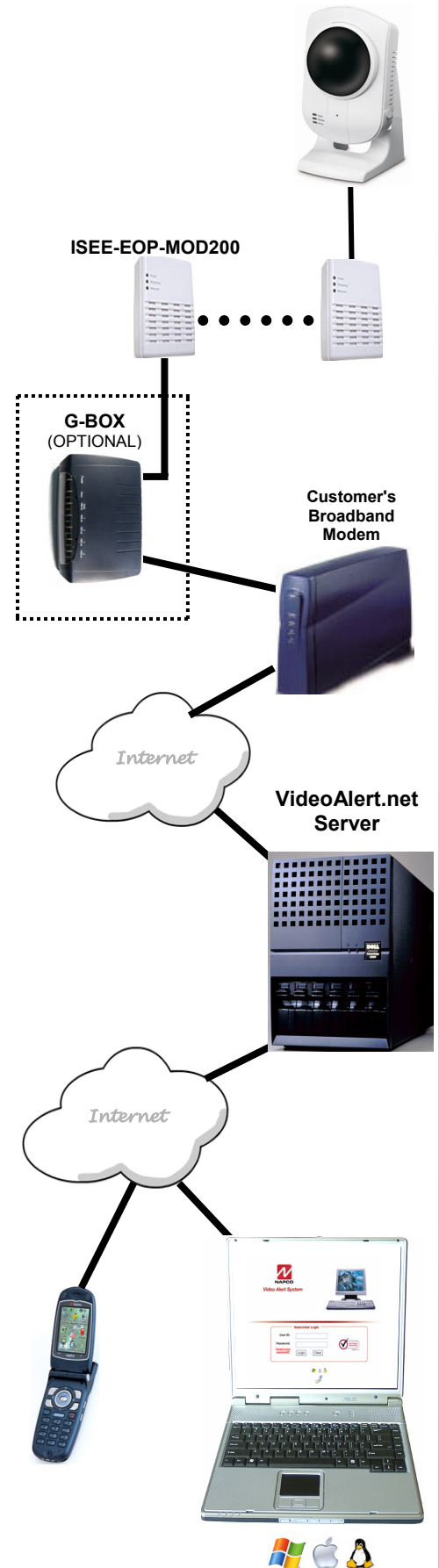
The **NAPCO iSeeVideo VideoAlert.net** system allows remote video internet monitoring of residential and light commercial properties. Its unique subscription-based account system provides the opportunity to realize recurring revenue from typical CCTV video installations.

The iSeeVideo **ISEE-VCMP** is a digital IP camera that provides remote viewing with Pan-Tilt control over the internet using any PC, from anywhere in the world. Using MPEG4 compression, it provides video images with a maximum of 640 x 480 lines of resolution that can be viewed through the iSeeVideo VideoAlert server at up to 30 frames per second. The Camera provides (at no additional service charge) dynamic IP support through the NAPCO iSeeVideo DNS server - every 16 seconds the Camera checks in with its DNS server to insure that the DHCP IP address is always kept current.

The **ISEE-EOP-MOD200** is an optional Ethernet-Over-Power module that allows the transmission of video signals over the existing power lines of a home or business. The simple Plug-n-Play installation allows the **iSeeVideo** devices to connect to the **G-BOX** or Customer's router by simply connecting the devices to their respective EOP modules and then into the electrical outlets. The modules create a *powerline network* ideal for the transmission of video signals at up to 200 megabits per second. The EOP modules are fully capable of transmitting data across the phases of typical residential multiphase power systems.

The **G-BOX** (Patented) is an optional Internet Video accessory that allows optimum performance on cable broadband service installations by establishing a point to point connection between the camera and the PC. The G-BOX is designed to be placed between the broadband modem and router, and also functions as a router for cases where the customer's PC is the only device connected to the broadband modem. The G-BOX will also function as a switch if devices are plugged into the LAN ports. provides 4 auto-sensing LAN ports for connection to the **ISEE-VCMP** and to the customer's PC, router or other equipment. The G-BOX functions as both a DHCP client and server, to fit seamlessly into all typical DHCP environments. The G-BOX also functions as a switch in cases where additional port expansion is required.

The NAPCO **VideoAlert.net** server maintains VideoAlert accounts and allows subscribers to view their **ISEE-VCMP** from any personal computer or web enabled cell phone. It is compatible with computers running the Microsoft Windows®, Apple® and Linux® operating systems and is also compatible with any WAP enabled cell phone or mobile video device. The server also automatically notifies the subscriber by email upon receipt of triggered video events and archives them for viewing at a later time. Each subscriber account provides 50Mb of storage, allowing the archiving of about (75) 10 second video clips (adjustable 5 sec pre-alarm and 5 sec post-alarm). The server is designed to allow the customer to have complete control of their account in regard to passwords, email addresses and other personal information.



INSTALLING, ACTIVATING AND CONFIGURING THE ISEE-VCMP

The installation and activation of the VideoAlert system has been designed to be "plug and play", requiring no special training or tools and no knowledge of TCP/IP or networking for typical installations. The primary installation steps depicted below are covered in detail on the following pages:

1 Install the ISEE-VCMP cameras, (page 5)

2 Wire The Network Connection. (page 6)

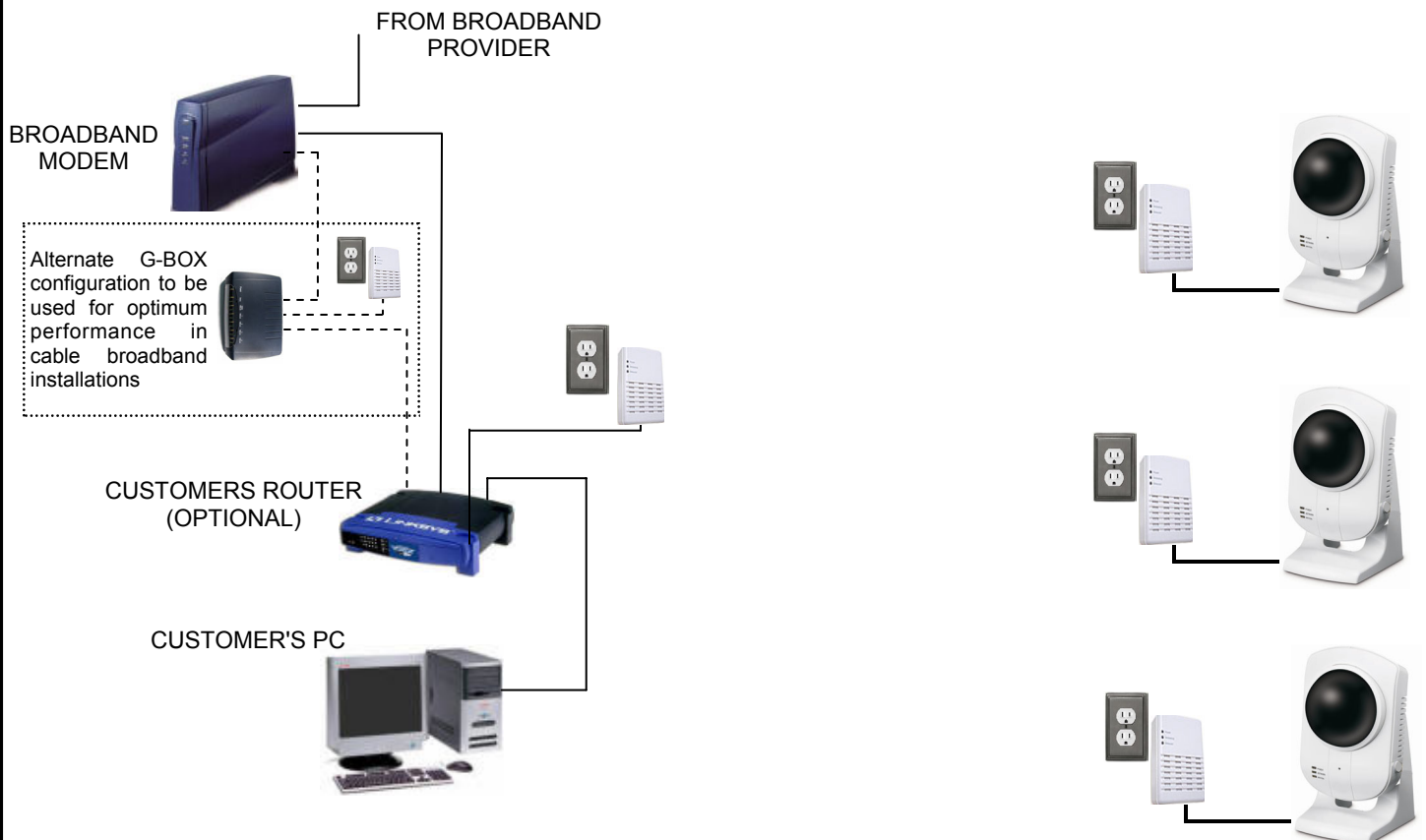
3 Activate the new ISEE-VCMP account on the VideoAlert server. (page 7)

4 Configure the camera for motion detection triggering (Optional) (Page 12).

(Optional) The camera may be configured for motion detection on-line by simply going to www.VideoAlert.net, and entering the camera security code number printed on the sticker on the bottom of the camera.

OVERVIEW OF TYPICAL ISEE-VCMP INSTALLATION

(Power connections not shown)



1 INSTALL AND WIRE THE ISEE-VCMPPT

Installing the ISEE-VCMPPT using the supplied mounting base



Table top installation



Wall mount installation



Ceiling mount installation



The ISEE-VCMPPT may also be mounted using any conventional camera bracket with standard 0.25-20 stud.

Descriptions of Terminals and Connections and Indicators



LAN

Connect CAT5 cable from broadband modem, network or EOP module to RJ-45 LAN terminal.

POWER

Connect to supplied 12VDC power adaptor.

MIC (Optional)

Connect a standard PC compatible microphone to the 3.5mm LINE/MIC Input for 2 way audio operation.

SPEAK (Optional)

Connect a powered speaker to the 3.5mm LINE OUT jack for 2 way audio operation.

POWER

Lights to indicate that module power is present

ACTIVITY LED

Flashes to indicate that video device is being accessed (viewed).

NETWORK LED

Flashes to indicate an active network connection



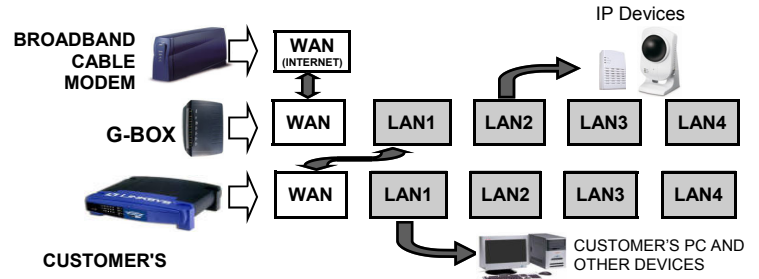
2 WIRE THE NETWORK CONNECTION

Cable Modem Service Installation

The use of the optional G-BOX in Cable Broadband service applications is highly recommended to provide optimum frame rate and resolution performance. Follow the installation and connection steps below:

NOTE: If no G-BOX is available, the Cable installation may be wired in same configuration as DSL Modem, below.

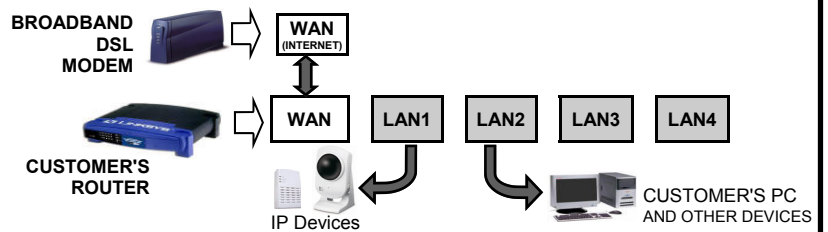
- 1 Power down Cable Modem and Router
- 2 Wire G-BOX in standard configuration as shown (G-BOX WAN to Modem WAN)
- 3 Wait 15 minutes and power up Cable Modem.
- 4 Wait 1 minute and power up G-BOX, then Customer's Router.
- 5 Test local PC for Internet connectivity (open internet browser and browse internet).
- 6 Go to www.VideoAlert.net and click NEW ACTIVATION to activate account.



- ⓘ Some ISP providers lock onto the MAC address of the first device after the modem. Powering down the modem for 15 minutes will force the ISP to recognize the new MAC address of the G-BOX upon power up.

DSL Broadband Modem Installation

- 1 Power down DSL Modem and Router.
- 2 Wire as shown
- 3 Wait 15 minutes and power up Modem.
- 4 Wait 1 minute and power up VIP Devices and then Customer's Router.
- 5 Go to www.VideoAlert.net and click NEW ACTIVATION to activate account.



ISP Type cannot be identified

In some commercial applications, it may not be possible to identify the type of ISP, or identify the modem or routers that may be in front of the internet connection provided by the subscriber. In these cases, wire as shown below.

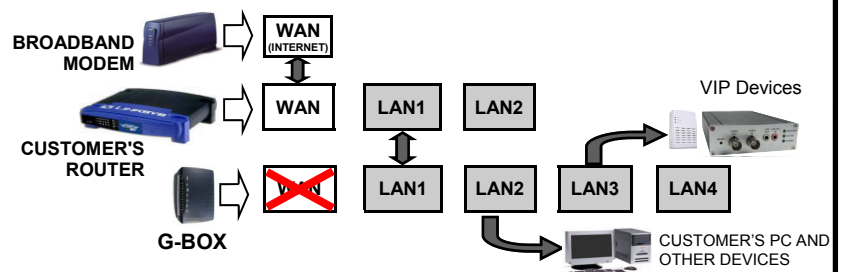
- 1 Connect the VIP devices directly into the network connection as shown (typically a network RJ45 jack connected to a router) This corresponding port on the router must provide access to the internet.
- 2 Power up the VIP Device.
- 3 Go to www.VideoAlert.net and click NEW ACTIVATION to activate account.



- ⓘ This configuration will work for most commercial installations. If there is no Internet connectivity, there may be an enterprise class router and firewall between the network jack and the outside internet connection. This connection can be completed by asking the IT professional to open this port to the outside world.

NOTE: If additional ports are required, the G-BOX may be used as a switch

- 1 Power down all devices to be connected to the G-BOX
- 2 Connect the devices to the G-BOX LAN ports as shown.
- 3 Power up all devices, wait one minute, power down and then up again to ensure proper switch operation.



3 ACTIVATE THE VideoAlert.net ACCOUNT

Once the ISEE-VCMPPT and G-BOX have been completely wired and powered up, the VideoAlert.net account is ready to be activated. These activation steps, include the branding of the camera to your Company's personalized VideoAlert.net web page, registration of the camera and the adding of Users to the account.

NEW ACTIVATION

1. To activate your new **Video** account, simply type the following Internet address in your Web browser:

<https://www.videoalert.net/>

...and the following webpage appears:

Click the **NEW ACTIVATION** button



The New Activation screen will appear. Enter the 8 character Security Code printed on the label on the bottom of the camera.

S C _ _ _ _ _

Click **Next** →



2. The Dealer Branding screen will appear. Enter your Company Dealer Admin ID and Password and click **Next** →

When Dealer Branding is successful, a screen offering the following options will appear:

[Create Subscriber Account Now](#)

Click to create a new Subscriber account with this camera and enter the Subscriber details (see below).

[ADD or REPLACE a VIP Device](#)

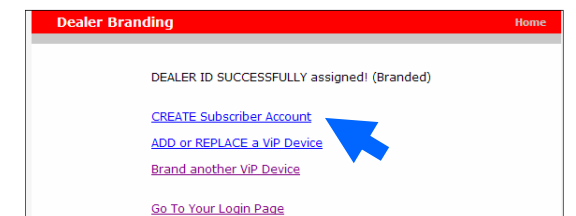
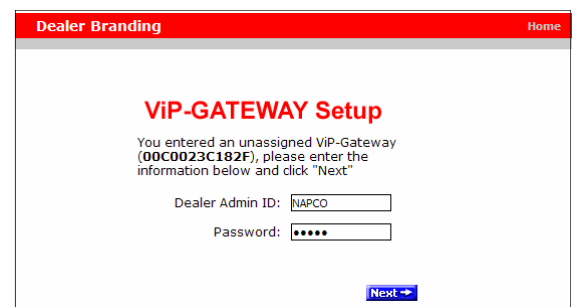
To add or replace a camera to the account click here. See Adding additional cameras to an existing account for more details.

[Brand Another VIP Device](#)

If there are multiple cameras to be installed, click here to brand these devices.

[Go to Login Page](#)

Click here to go directly into your camera log-in screen.



ISEE-VCMPPT Security Code	S C _ _ _ _ _
--------------------------------------	---------------

3. Create Subscriber Account Now

Click to bring up the Subscriber Details screen, where the basic account information is entered.

Enter your name, address, telephone number and other information in the appropriate fields as shown in the image at right.

The User ID and Password entered at this step will become the Master User of the account and will be the only User to have administrative privileges (the ability to program Advanced Settings and add Users to the account).

NOTE: All field descriptions marked with an asterisk (*) must be completed.

! IMPORTANT - Change your Password

Click **Next** →

New Activation (2/3) Home

Subscriber Details

Assigned Subscriber Number: NAPC123684 VIP-Gateway MAC Number: 00C0023C182F

* Required Fields

Enter VIP-Gateway Description or Friendly Name:

*First Name: *Last Name:
Address: City:
State: Zip Code:
Country:
*Telephone: *Email:
Mobile: Facsimile:

Security Credentials

Enter below the desired User Identification and Password to access your services.

*User ID:
*Password:
*Password Verification:
Autodetect the "Best Video Viewer" for your PC and Internet Connection


Next →

4. Confirmation

The "Confirmation" section verifies all information entered above.

Be sure to check the accuracy of the information displayed, and if changes are required, click the **Prev** button to edit any previously entered information.

When you are sure the information displayed is correct, click the **Update** button to complete your new account activation procedure.

 If you forgot your password, click the "**Forgot Your Password?**" link on the **Subscriber Login** screen and an email with your password will be sent to the email address listed.

5. Login Screen

The iSeeVideo login screen will appear. Test the account by logging in with the new User ID and Password.

6. Welcome screen

If login is successful, the Welcome screen will appear. This is the User's "Home" screen, and will allow them to manage their account, view cameras and stored video.

Confirmation

Assigned Subscriber Number: NAPC427075 VIP-Gateway MAC Number: 000985100000

Dear Your Last Name Your First Name,

Please confirm the information below and press "Update" to complete your VIP-Gateway Activation!


* Feel free to go back (Prev) to make any changes

User ID: test4
Email: eiei@napcosecurity.com
Address:
Telephone: 631-555-1234

Prev **Update**

iSeeVideo NAPCO

Subscriber Login

User ID:
Password: 

Forgot your password?

[VIP-GATEWAY / VIP CAM NEW ACTIVATION](#)
[Frequently Asked Questions ?](#)

iSeeVideo NAPCO

HOME | ABOUT Napco

Welcome!

Dear Subscriber,

Welcome to the iSee Video Service. (Your account # NAPC493130)

From here you'll be able to check live feeds on your cameras, playback or download stored videos, and review or change your account information.

[Logout](#)

If you need assistance with your service, please call your Dealer/Installer.

- My Home
- [My Cameras](#)
- [My Videos](#)
- [My Account](#)
- [My Alerts](#)
- [Logout](#)

7. My Account

Click **My Account** to view account information. From this screen, you can update your account information (My Information), and add Users to the account.

To add a new User to the account, click [Add a New User](#).

ID (* Master)	Full Name	Authorized View Live	Autodetect Viewer
tom *	Tom Karl	Yes	Yes

MY INFORMATION (Account # NAPC493130)

First Name: Tom Last Name: Karl
Address: 333 Bayview Avenue City: Amyville
State: NY Zip Code: 11757
Country: USA
Telephone: 800-645-9445 Email: skarl@napcosecurity.com
Mobile: Facsimile:

MY REGISTERED CAMERAS

ID	Description	Date Activated	Active
00C0023C182F	Karl	6/5/2008	Yes
00C00228B484		6/7/2008	Yes
00C00228AB09	Rear Camera	6/8/2008	Yes

8. Adding additional Users. To add User to the account, click [Add a New User](#) and the **User Details** screen opens, allowing you to add new users in the fields shown. **Note:** All fields are required.

Enable (check) **Authorize Live Video Review** if to allow the user to view live video sat any time.

By default, **Auto-detect "Best Video Viewer..."** should always be enabled.

Click **Update** to add the new user and return to the previous screen, or click **Prev** to cancel and return to the previous screen.

The system supports a maximum of 5 Users, including the Primary User.

Full Name: Karl
Email: skarl@napcosecurity.com
Authorize Live Video View
Autodetect: "Best Video Viewer" for your PC and Internet Connection

Security Credentials

Last Time this user logged in: 3/16/2008 4:55:47 PM

User ID: SC2BAB06
Password:
Password Verification:
* All Fields Are Required

9. Click **Email Alert Settings** to enter the Email address of those Users you wish to be notified via email when a triggered motion detection event occurs. The email message will include a link to the account and will allow them to review stored video. The system supports a maximum of 5 Users, including the Primary User.

You may also enter the subject you would like the User to see on the subject line of the email, as well as text in the message body.

To activate the video motion detection feature, see page 13.

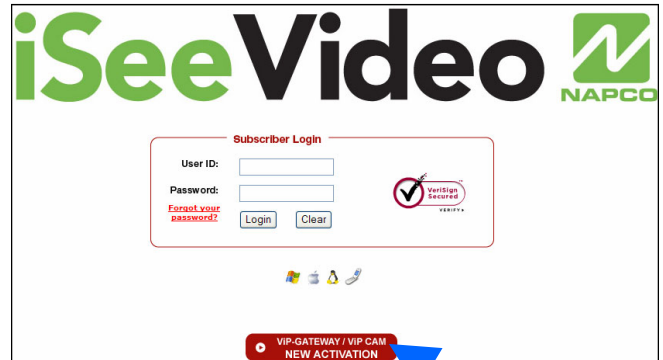
* Primary Recipient:
CC1. Email Recipient:
CC2. Email Recipient:
CC3. Email Recipient:
CC4. Email Recipient:
* Tip: Leave "Primary Recipient" blank to disable ALL email alerts reception

Customize Email Content
Subject:
Message Body:

Adding or Replacing a camera on an existing account.

Once the camera has been registered and the account has been created, additional cameras, if any may be added to the account through the following steps:

1. Return to the www.videoalert.net login screen and click the **NEW ACTIVATION** button.



The New Activation screen will appear. Enter the 8 character Security Code printed on the label on the back of the camera to be added.

SC _ _ _ _ _

Click **Next** →

2. The Dealer Branding screen will appear. Enter your Company Dealer Admin ID and Password and click **Next** →

3. After Dealer Branding is complete, click Add or Replace a VIP Device.

- The next screen that appear will allow the registration of the camera to the correct account. A pull-down menu will appear, listing all accounts assigned to the Dealer ID entered in the branding screen.

Select the correct account from the list by clicking it and then click **Next** → to continue.

The screenshot shows the iSee Video NAPCO logo at the top. Below it is a red navigation bar with the text "New Activation on an Existing Subscriber (2/3)" and a "Home" link. The main heading is "Add or Replace ViP-Gateway / ViP-Cam". Below this, it says "Select the Subscriber Account from the list below and Click 'Next':". A dropdown menu is open, showing "NAPC493130: Tom Karl - 333 Bayview Avenue Amityville, NY". At the bottom right, there are "Prev" and "Next" buttons.

- The following screen allows the entry of the camera description in the Enter New Device Description field.

Click the pull-down menu and select Add Device to complete the addition of the new camera to the account.

NOTE: If replacing a ViP Device assigned to the account, select from the pull-down menu the device you wish to replace.

Click **Next** → to continue.

The screenshot shows the iSee Video NAPCO logo at the top. Below it is a red navigation bar with the text "New Activation on an Existing Subscriber (3/3)" and a "Home" link. The main heading is "Add or Replace ViP-Gateway / ViP-Cam". Below this, it says "New Device:00C0022BAB09". There is a text input field for "Enter New Device Description:" with "(optional)" below it. Below that, it says "Account: NAPC493130". Then, it says "To Add a new ViP Device Select 'Add Device'." and "If Replacing a ViP Device, select the one you are replacing." Below this is a dropdown menu with "Add Device" selected. At the bottom right, there are "Prev" and "Next" buttons.

- When the activation is complete, the log in screen will appear, with the message "ViP Activation completed successfully!"

The screenshot shows the iSee Video NAPCO logo at the top. Below it is a message: "ViP-Gateway Activation completed successfully!". Below this is a "Subscriber Login" section with a red border. It contains two input fields for "User ID:" and "Password:". Below the password field is a link that says "Forgot your password?". There are "Login" and "Clear" buttons. To the right of the input fields is a "VeriSign Secured" logo. At the bottom of the page, there are several small icons: a Windows logo, a printer, a penguin, and a mobile phone.

4 Configuring the ISEE-VCMPPT for Motion Detection (Optional)

Once the ISEE-VCMPPT and G-BOX have been completely wired and powered up, and the account has been activated, the ISEE-VCMPPT may be configured. The next several pages will guide you through the on-line configuration process.

Note: If the ISEE-VCMPPT is only to be used for live viewing and there are no plans to trigger video motion events to the VideoAlert.net server, configuration is not required.

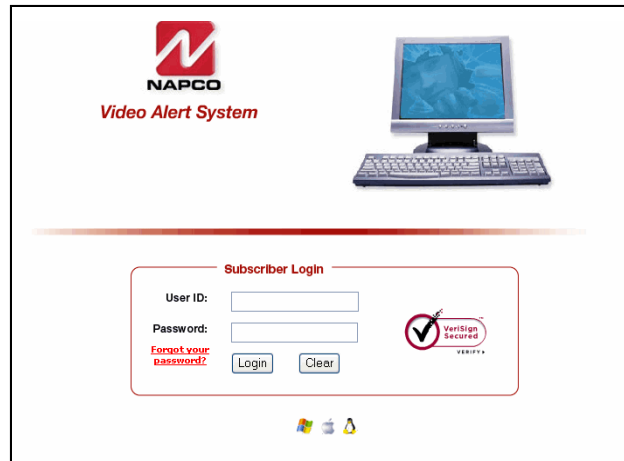
CONFIGURATION

1. To configure the new **ISEE-VCMPPT**, simply enter the following Internet address in the Web browser:

<http://www.VideoAlert.net>

...and the following webpage appears:

Log in to your account, type your Username and Password.



2. Click on **My Cameras** and a **Live** image from the **ISEE-VCMPPT** appears.



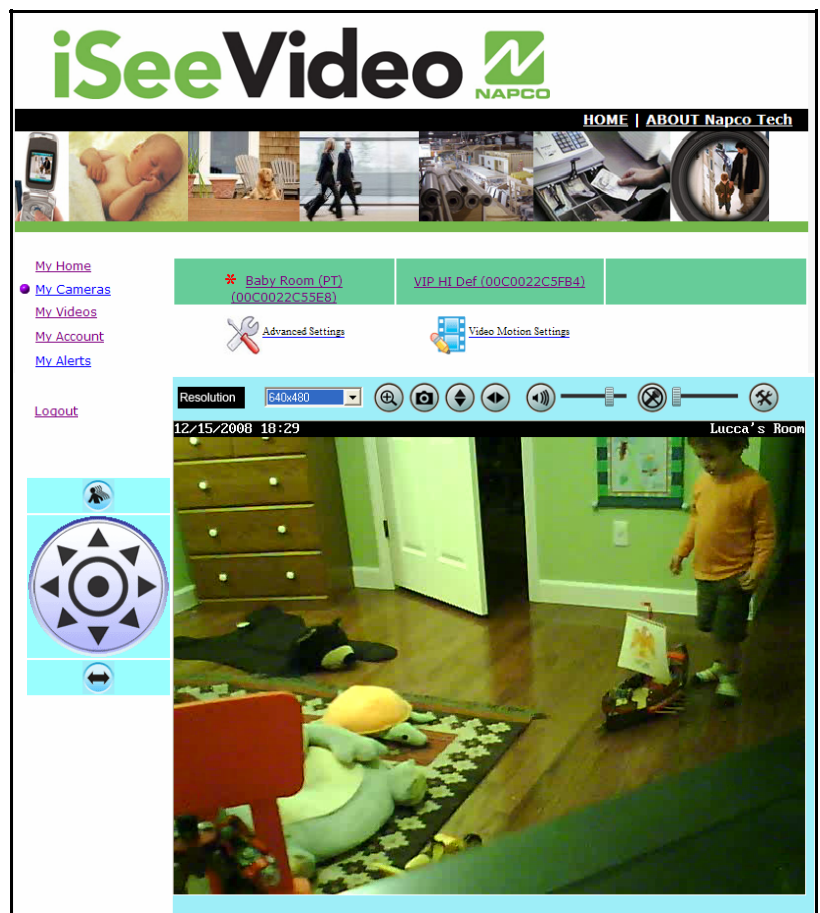
Click on the camera's Pan/Tilt joystick to control the camera's position. To return to "home" position, click on center.



Click on auto-pan control to prompt the camera to automatically fully pan from the left to the right.

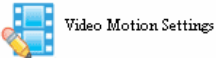


To initiate the recording of a video clip while the ISEE-SCHGW camera is being viewed, simply click the Video On Demand button. A 10 second video clip will be recorded and stored in My Videos



ADVANCED FEATURES (OPTIONAL)

The ISEE-VCMPPT supports pixel-based motion detection which allows the camera to send motion triggered video clips to the VideoAlert.net video server upon motion in a selected area.



Video Motion Settings

To configure the camera for motion detection, enter Video Motion Settings mode by clicking the Video Motion icon and the screen Video Motion Settings screen will appear.



Click the Active box to enable pixel-based motion detection. To set a motion detection window, click the colored box on the right and drag the window into the live image.

Simply drag the window to a specific section of the live view screen and size it appropriately by pressing SHIFT and dragging a side of the window. Once the window is properly positioned and sized, the sensitivity threshold can be set by dragging the corresponding threshold slider to the left for less sensitivity and to the right for more.

The camera has the ability to store video recorded before the actual sensing of motion. Use the PRE and POST slider control to adjust the Pre-Capture Length and Post-Capture Length setting, with Pre-Capture Length being the length of video captured *before* the actual sensing of motion and the Post-Capture Length being the length of the video *after* the sensing of motion.

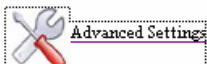
Use the slider control for each respective Area box to adjust the sensitivity of the pixel based motion detection, with 100% being the highest sensitivity and 0% being the lowest.

When settings are complete, click the Apply/Save and then click the camera name above the live view to exit.

-  Motion detection analyzes the video and detects changes in the pixel properties. It is important that the detection windows enabled be limited to only areas of anticipated activity. If using motion detection outdoors, changes in pixels may be caused by blowing tree branches, shrubs, sun / shade changes caused by changing cloud cover, etc. To avoid nuisance triggers, exclude these areas of concern from the enabled detection area.
-  If motion detection is enabled and the field of view has been changed from the home position using the pan/tilt controls, the camera will automatically return to the home position after the viewing session has been terminated. If motion detection is NOT enabled, field of view will remain in the last set position.

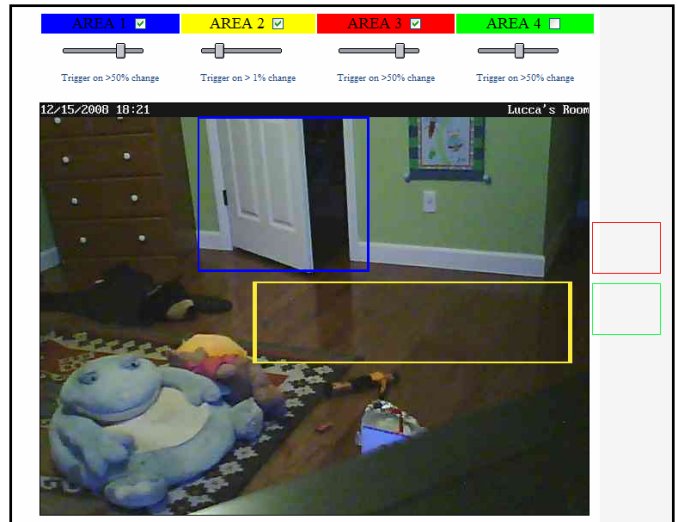
Programming Motion Detection Schedules

If desired, the Motion Detection feature may be controlled by schedule, allowing the user to set a specific time and day for motion detection and email triggering. This will prompt the system to capture video clips and send email notifications only if motion detection is sensed during the scheduled time period.



Advanced Settings

To program schedules, go to the live viewer and click the Advanced Settings icon and the advanced features screen will appear



Camera Time & Date

Use drop down menu to set the time zone of the camera. The time and date is automatically set by the NTP server.

Enable Time Stamp

To enable a time and date stamp on the live and saved images, click the check box next to Enable Time Stamp.

Enable Text Display

To display a Camera Name, click the check box next to Enable Text Display and enter in the name you would like to see on the screen.

Event Schedule

To enable a time schedule for motion detection triggering, select the desired day(s) in the Effective Time Frame window. Click Start Time and End Time to select the start and end time of the motion detection schedule.

As schedules are programmed, they will appear in the Event Schedule window.

Audio Enable Microphone Enable Speaker

To enable audio operation, click the appropriate box. Note: external microphone and speaker optional.

Camera Time Zone

(GMT-05:00) Eastern Time (US & Canada)
(The time/date is automatically adjusted via an NTP server)

Options

Enable Time Stamp
 Enable Text Display

Event Schedule

Every day,07:00,07:45

Triggers will be enabled during these period(s).
Note: Video Motion must be Configured and Active.

New Schedule

Effective Time Frame:
Start Time: : (hh:mm)
End Time: : (hh:mm)

Audio

Enable Microphone
 Enable Speaker

When done, click Save to save changes.

Viewing of Stored Video

To view stored video clips, click on the [My Videos](#) link and the My Videos page will appear.

For each video, a thumbnail image will appear, along with a time and date stamp indicating the time and date of the creation of the file.

The file can be deleted by clicking [Delete](#) adjacent to the file.



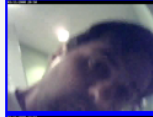
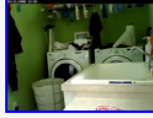
The file can also be saved on the hard drive of the computer being used to view the file by clicking [Download](#) adjacent to the file.

Once the number of video clips stored in the account reaches the maximum allotted size for the account, each new file stored will result in the automatic deletion of the oldest file.

[My Home](#)
[My Cameras](#)
My Videos
[My Account](#)
[My Alerts](#)
[Logout](#)

My Videos

Storage Used: 2.65Mb of 15Mb (18%)

	3/13/2008 8:27:48 AM Delete Download
	3/12/2008 1:17:08 PM Delete Download
	3/11/2008 8:50:02 PM Delete Download
	3/11/2008 1:50:26 PM Delete Download

SETTING UP THE EOP MODULES

Setup

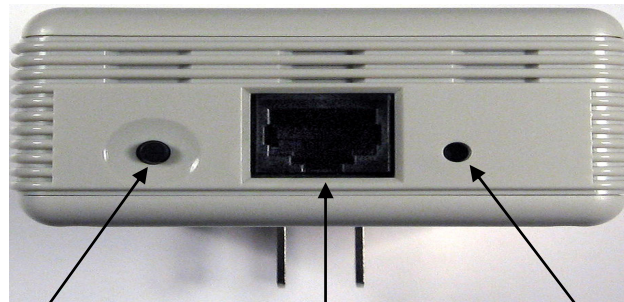
- 1 Connect the CAT5 cable from an EOP module to the camera and plug into AC wall socket.
- 2 Connect the CAT5 cable from an EOP module to the G-BOX and plug into AC wall socket.
- 3 Wait a minute for startup to be completed, and then check the LEDs

- The **Power** LED should be ON.
- The **PLC Link** LED will be ON if the other EOP modules are detected, otherwise it will be OFF.
- The **Ethernet** LED should be ON.

Controls and Indicators

The ISEE-EOP MOD200 has three LED indicators that display the EOP status.

LED	COLOR	STATE	STATUS
Power		Off	No power
	Blue	On	Normal operation
PLC link	Blue	On	EOP network active - at least one other device detected
	Blue	Flashing	Data receive rate greater than 80Mbps
	Pink	Flashing	Data receive rate between 50 Mbps and 80Mbps
	Red	Flashing	Data receive rate less than 50 Mbps
		Off	EOP network not available - no other devices detected
Ethernet		Off	No Ethernet connection detected
	Blue	On	Ethernet connection is active
	Blue	Flashing	Data is being transmitted or received via the Ethernet Port



SECURITY
BUTTON

LAN
PORT

RESET
BUTTON

Security Button

Press the Security Button to activate the AES encryption and create a secure network. Please refer to **Creating a secure EOP network** section for more details.

LAN Port

Connect the device to the EOP module using provided RJ45 terminated CAT5 cable.

Reset Button

Press and hold the Reset Button to clear all data and restore settings to the factory default values.



EOP module must be plugged directly into wall outlet

Note: If AC power-strips are required due to unavailable AC outlets, non surge protected or noise filtered power-strips must be used. Many AC power-strips utilize internal surge protection that may prevent the EOP modules from operating.

Creating a secure EOP network (optional)

The EOP modules are designed for plug and play installation - once two or more modules are plugged in they will begin communicating as indicated by the flashing PLC Link LED. However, this network is not yet secure. The following steps must be followed in order to activate the AES encryption and ensure that a secure network has been created.

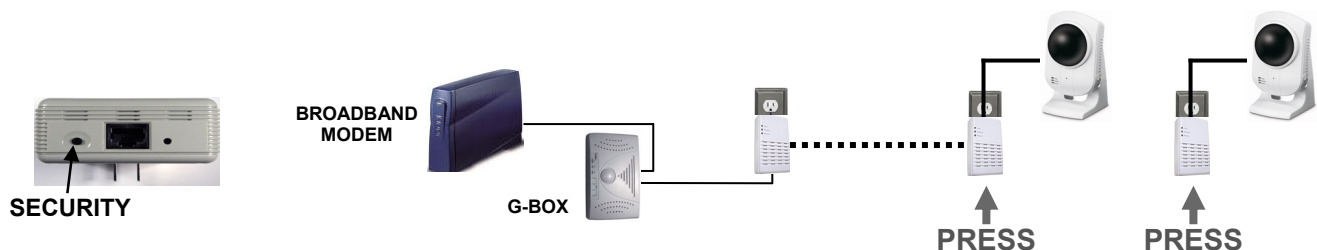
Creating a secure network between two EOP modules

	Action	Indicator
1	Hold-down the SECURITY button on one EOP module for 3 seconds	EOP Power LED flashes
2	Hold-down the SECURITY button on other EOP module for 3 seconds	EOP Power LED flashes
3		After a few seconds, the Power and PLC link LED's should be on. The configuration is successful.



Adding a new EOP module to an existing secure network

	Action	Indicator
1	Hold-down the SECURITY button on one of the EOP modules in secure network for 3 seconds	EOP Power LED flashes
2	Hold-down the SECURITY button on EOP module to be added to network for 3 seconds	EOP Power LED flashes
3		After a few seconds, the Power and PLC link LED's should be on. The configuration is successful.



NAPCO iSeeVideo Frequently Asked Questions

1. Do I have to install any special software in order to view live video on a Mobile phone or PDA?

iSeeVideo VideoAlert.net has built-in support for WML and HTML on mobile devices. Any "data" enabled wireless device with a web browser is automatically re-directed to the proper login page. Most PDA's (i.e. Blackberry) require that JavaScript and Image display be enabled. (Many times already available as a default setting)

No additional software or applets are needed.

2. What separates the iSeeVideo ISEE-VCMPPT from other systems on the market?

The ISEE-VCMPPT is far and away the easiest to install, easiest to use and the most cost effective product of its kind in the marketplace today. It allows the installation company to economically provide high-end internet video in a residential or light commercial setting and realize recurring video from their own secure, branded web site.

3. How does the pixel based video motion detection work?

The video motion detector provides 4 user programmable motion detection zones, which allow specific areas to be selected for motion detection. It also has an adjustable sensitivity setting per motion zone and a programmable global arming schedule.

4. What does this G-BOX actually do?

The NAPCO G-BOX (Patented, is an optional Internet Video accessory that allows optimum performance on cable broadband service installations by establishing a point to point connection between the video camera and the PC. The G-BOX, designed to be placed between the cable broadband modem and router, segments the network, *automatically detects* and properly forwards the data intended for the ISEE-VCMPPT or to the customer's computer/router, as required.

5. Can the ISEE-VCMPPT be set up as an off-premises Digital Video Recorder to record full time video?

No, the system is not set up for full time recording. It is designed to send 10 second video clips to the iSeeVideo VideoAlert.net server that are the result of triggered events that are transmitted by an event such as an alarm, the opening of a protected door, disarming of the system, etc.

6. I have a wireless router connected to my broadband modem. How can I keep my network settings after the G-BOX is installed?

Upon installation, the G-BOX becomes your primary router. You can connect any PC or other device to an unused G-BOX port (including your wireless router or VoIP adapter).

7. Do I still need a router to share my Internet connection after the ISEE-VCMPPT and G-BOX are installed?

You can connect your PC or other network device to any open port on the G-BOX. You do not need to use another router unless you have a wireless router or need additional LAN port connections.

8. Is it necessary to keep the customers PC turned on all the time in order to view the video?

No, there is no need for a PC at the site at all; all that is required is an internet connection.

9. Can I view stored video clips on a cell phone?

Stored video clips can only be viewed on a personal computer. A cell phone can be used to view live video frames.

10. My PC is connected to the modem via a USB connection. How do I connect the G-BOX to the modem?

Modems that have a USB connection typically have an RJ-45 port, but typically only one of them is allowed to be used and grant Internet connectivity.

First connect the G-BOX to the RJ-45 socket on the modem. Connect the PC to the G-BOX using a USB to Ethernet adapter (if the PC does not have an RJ-45 network connection) and power cycle the modem, G-BOX and PC.

11. Where are the disks, programs or software?

No software is provided, all the required applications are web enabled via www.VideoAlert.net. Internet Explorer with ActiveX enabled (default security settings) is required to access the full featured *Live Viewer*.

12. Does the ISEE-VCMPPT support Pre and Post Alarm?

The ISEE-VCMPPT transmits a 10 second video clip to the server upon trigger, with a pre-alarm (before trigger) and post-alarm (after trigger) periods that are programmable from 1 to 10 seconds.

13. What is the exact sequence of events that occur upon a trigger?

1. Video motion is detected or an open occurs on the trigger input of the device ISEE-SCHGW.
2. The device freezes the pre-alarm buffered video frames.
3. A connection to the iSeeVideo VideoAlert server (VideoAlert.net) is established.
4. The device sends a 10 video clip the server that includes the pre-alarm video.

5. An email is sent to the subscriber, notifying them that a "video alert" event has occurred.

Note: The email recipients can be selected or de selected from the list of users by the subscriber.

6. The customer clicks the a link in the email message to view the video clip. If the customer would also like to view live video, they can simply click on the Live Viewer link.

14. Do I have to install any special software on the customer's computer or cell phone so they can view video?

No, the customer can view their video through any computer running a Windows, MAC OS (Apple) or Linux-based operating system using a standard web browser. They can also view video on any cell phone that has a built-in web browser, without the need to install any special applications.

15. What is required at the premises in order the install as ISEE-SCHGW?

The premises must have a broadband internet service, preferably an always-on service, such as DSL or cable modem with an active internet account.

16. How does the customer view archived video?

The customer can access their account from a PC at any time to view archived video. Simply go to www.VideoAlert.net, enter the User ID and Password to view thumbnail previews of video clips along with the by time and date created. To view any stored video, just click it. The customer also has the option of deleting each video clip, or downloading it to their local hard drive.

17. Does the ISEE-VCMPPT require a Static IP Addresses?

The ISEE-VCMPPT does not require a static IP address. It is designed to operate on a **DHCP** enabled network. When the system senses that the DHCP IP address have changed, the ISEE-VCMPPT reports to a network of Dynamic Domain Name Servers (**DDNS**) and identifies itself by a unique ID to the server to update the IP address.

Static IP Address - An IP address whose value does not change.

DHCP - Dynamic Host Configuration Protocol, a protocol for assigning dynamic IP addresses to devices on a network. With dynamic addressing, a device can have a different IP address every time it connects to the network. DHCP also supports a mix of static and dynamic IP addresses.

DDNS – Dynamic Domain Name Server system. An Internet service that translates domain names into IP addresses. Because domain names are alphanumeric, they are easier to remember. The Internet however, is really based on IP addresses. Every time you use a domain name, therefore, a DNS service must translate the name into the corresponding IP address.

18. Can an ISEE-VCMPPT be registered to another user in cases where the User cancels or moves?

Yes – the Dealer has complete control over the account – The Dealer can terminate one user and re-program the ISEE-VCMPPT to a new user.

NAPCO iSeeVideo Troubleshooting

19. I have Cable Internet service. When I install the G-BOX, I lose my Internet connection.

Typically, cable modems lock themselves to the MAC address of the router or PC that is connected to them. To unlock the modem and allow a new device to access the Internet, you typically need to reset the cable modem. To reset the modem, you must power it down for 15 minutes (depending on the ISP/Modem). After this, power up the G-BOX and then the camera to allow the complete system to reinitialize.

20. What is the G-BOX DHCP default range of IP addresses?

The G-BOX is factory programmed to serve IP addresses in the range of 192.168.8.201, to 192.168.8.216.

NAPCO LIMITED WARRANTY

NAPCO SECURITY SYSTEMS, INC. (NAPCO) warrants its products to be free from manufacturing defects in materials and workmanship for *twelve months* following the date of manufacture. NAPCO will, within said period, at its option, repair or replace any product failing to operate correctly without charge to the original purchaser or user.

This warranty shall not apply to any equipment, or any part thereof, which has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to acts of God, or on which any serial numbers have been altered, defaced or removed. Seller will not be responsible for any dismantling or reinstallation charges.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THERE IS NO EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR A WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. ADDITIONALLY, THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF NAPCO.

Any action for breach of warranty, including but not limited to any implied warranty of merchantability, must be brought within the six months following the end of the warranty period.

IN NO CASE SHALL NAPCO BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT.

In case of defect, contact the security professional who installed and maintains your security system. In order to exercise the warranty, the product must be returned by the security professional, shipping costs prepaid and insured to NAPCO. After repair or replacement, NAPCO assumes the cost of returning products under warranty. NAPCO shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subjected to accident, nuisance, flood, fire or acts of God, or on which any serial numbers have been altered, defaced or removed. NAPCO will not be responsible for any dismantling, reassembly or reinstallation charges.

This warranty contains the entire warranty. It is the sole warranty and any prior agreements or representations, whether oral or written, are either merged herein or are expressly cancelled. NAPCO neither assumes, nor

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In no event shall NAPCO be liable for an amount in excess of NAPCO's original selling price of the product, for any loss or damage, whether direct, indirect, incidental, consequential, or otherwise arising out of any failure of the product. Seller's warranty, as hereinabove set forth, shall not be enlarged, diminished or affected by and no obligation or liability shall arise or grow out of Seller's rendering of technical advice or service in connection with Buyer's order of the goods furnished hereunder.

NAPCO RECOMMENDS THAT THE ENTIRE SYSTEM BE COMPLETELY TESTED WEEKLY.

Warning: Despite frequent testing, and due to, but not limited to, any or all of the following; criminal tampering, electrical or communications disruption, it is possible for the system to fail to perform as expected. NAPCO does not represent that the product/system may not be compromised or circumvented; or that the product or system will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; nor that the product or system will in all cases provide adequate warning or protection. A properly installed and maintained alarm may only reduce risk of burglary, robbery, fire or otherwise but it is not insurance or a guarantee that these events will not occur. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE, OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. Therefore, the installer should in turn advise the consumer to take any and all precautions for his or her safety including, but not limited to, fleeing the premises and calling police or fire department, in order to mitigate the possibilities of harm and/or damage.

NAPCO is not an insurer of either the property or safety of the user's family or employees, and limits its liability for any loss or damage including incidental or consequential damages to NAPCO's original selling price of the product regardless of the cause of such loss or damage.

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